

REFUND / CREDIT REQUEST

□ Refund □ Credit

REASON FOR REQUEST

DATE

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| PARENT/GUARDIAN | | Phone |
|-----------------|-----------|-----------------|
| FIRST Name | LAST Name | |
| Email | Address | State, Zip Code |
| | | |

| SKATER | | DOB |
|---------------|-----------|------------------------|
| FIRST Name | LAST Name | Class Amount \$ |
| Current Class | Day | # Of Remaining Classes |

IMPORTANT INFORMATION

- A completed "Refund Request Form" must be filled out by the fifth (5th) week of the <u>currently</u> enrolled Skating School Semester. Any refund or credit request beyond that time frame will not be accepted – NO EXCEPTIONS. Current Class Card(s) must be remitted along with the "Refund Request Form".
- The refund or credit will be issued based on the <u>date the "Refund Request Form" and Class Card(s) are remitted</u>. The refund or credit will be issued for the remainder of classes – any unused or missed classes before the refund request date and Ice Skating Institute (ISI) registration fees will not be considered for a refund or credit.
- 3. A **\$25.00 processing fee** will be assessed per refund request.
- 4. If you have met the criteria and are eligible for a refund, refunds are issued by company check regardless of payment method.

I.

5. Please allow 4 – 6 weeks to process your request.

| Signature | Print Name | Date |
|-----------|------------|------|

| FOR OFFICE USE ONLY | |
|----------------------------|---------------------------------------|
| Filled Out By | Date Processed |
| Remaining Class Amount: \$ | REFUND TOTAL -\$25 Processing Fee: \$ |